

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



Month	June 25	Report date	30/06/25	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.


To find what else the BID does to make Manor Royal a safer place see www.manorroyal.org/security

Ranger Reports


	Report Type: Damaged Verge
<p>Commentary</p> <p>04.06.2025 09:10:26</p> <p>Metcalf Way</p> <p>whilst on a patrol I came across a damaged verge on the corner of Metcalf and county oak way, outside dualit.</p>	A photograph showing a damaged concrete verge on a road corner. The concrete is cracked and crumbling, with grass and weeds growing through the gaps. A road sign is visible in the background.

	Report Type: Parking
<p>Commentary</p> <p>04.06.2025 09:14:52</p> <p>County Oak Way</p> <p>whilst on patrol of county oak way a yodel retailer has been left on the side of the road for a few days now making it difficult for deliveries to the business of dualit</p>	A photograph of a white Yodel delivery truck parked on the side of a road. The truck has "YODEL" written in green on its side. The background shows a clear blue sky with some clouds.

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	Report Type: Vulnerable person
<p>Commentary</p> <p>04.06.2025 12:07:51</p> <p>Locations Hydehurst Lane Type Welfare</p> <p>Details Whilst on foot patrol at the above location, we came across a tent under the bushes next to the main road. On further inspection, we also found clothes hanging from a tree nearby. Which stated that they was a active dwelling place on this location previously. All this information was relayed to the local Pcso's</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

	Report Type: Welfare
<p>Commentary</p> <p>04.06.2025 12:46:21 Locations Fleming Way Type Welfare</p> <p>Details Just received some info, from the management at the following business (Premier Inn). In regards to a unknown IC1 male, that keeps entering the premises, and spending a lot of time inside the toilets. This unknown male have been in, on several occasions, repeating the same scenario. Staff are extremely concerned that he could be dealing drugs, or he could be a homeless person. In returned we left our business card, and advised the staff to report the matter to the local police. And also to give us call if ever he should returned.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Graffiti
<p>Commentary</p> <p>04.06.2025 12:56:35</p> <p>Fleming Way</p> <p>Graffiti found in places at the above business location.</p>	


	Report Type: Welfare
<p>Commentary</p> <p>04.06.2025 13:56:47 Locations Fleming Way Type Welfare</p> <p>Details Whilst on foot patrol at the above business location, we attended the following business (CAE). We then spoke the receptionist, who informed us of a recent incident, where a young chap entered the premises and was demanding if she's got any food. She told him, that no food was available before he was asked to leave, which he did complied and left with out any further issues. But the discription of the individual in question, was the same as given by staff at the (Premier Inn). Same advised was issued to the (CAE) staff, that if such individual should returned. They should not hesitate to contact the police, and called us if it's possible.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


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	Report Type: Street Cleanliness
Commentary 04.06.2025 17:37:43 Woolborough Lane Small amount of litter in places at the above location.	


	Report Type: Crime
Commentary 06.06.2025 17:14:50 Locations James Watt Way Type Crime Details received information that a body has been found in a car on James watt way, I have made my way to the area where I found a white BMW that has been parked there in the same spot for months. I approached the police that have been next to the BMW since this afternoon, I asked if there is anything we can do I explained who I was to the officer, he didn't give anything away to me, he asked if I had seen anyone drive the vehicle, I replied that I hadn't, and that this car has been stationary for some time now, I have our business card over to the police to see if we can help with time wise for the reports on the car being abandoned. the police car reg LJ23EOF, MT64UAX white BMW Escalated Blue Light Security (steve@bluelightgroup.uk)	


	Report Type: Broken Sign
Commentary 07.06.2025 10:45:14 Manor Royal Road Falling Sign located at the above business location Escalated Blue Light Security (steve@bluelightgroup.uk)	


	Report Type: Parking
Commentary 07.06.2025 11:12:15 Location: Napier Way Abandoned vehicle's located at the above business location.Doors are opened,but no one found inside, window black out on one of the vehicle. Escalated Blue Light Security (steve@bluelightgroup.uk)	


	Report Type: Parking
Commentary 07.06.2025 11:37:38 Location: Kelvin Way Abandoned vehicle's,some with rear doors opened others wheels removed, located at the above business location. Escalated Blue Light Security (steve@bluelightgroup.uk)	

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	Report Type: Parking
<p>Commentary</p> <p>08.06.2025 10:05:28 Location: Metcalf Way</p> <p>Abandoned Vehicle located at the above business location.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type:
<p>Commentary</p> <p>08.06.2025 11:29:33 Location: Crompton Way</p> <p>Abandoned vehicle located at the above business location. This vehicle has been there for time now, and also was reported a few months back.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Parking
<p>Commentary</p> <p>08.06.2025 18:41:21 Location: Whittle Way</p> <p>This Vehicle has been in this location for a few weeks now. Signs of someone dwelling inside, but no one was present at the time of this patrol.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Parking
<p>Commentary</p> <p>08.06.2025 19:09:16 Location: Kelvin Lane</p> <p>Signs of human dwelling inside the vehicle, but no one was located at the time of this inspection. Rear windows all blocked out.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

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	Report Type: Parking
<p>Commentary</p> <p>08.06.2025 19:14:37 Location: Kelvin Way</p> <p>Quite a few abandoned vehicles located on this particular road. Some has wheels or engine missing.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Crime / Recovery
<p>Commentary</p> <p>10.06.2025 18:33:39 Shops Next Recovery £100 - £1000</p> <p>Details Whilst on patrol at the above business location, I saw a 4yr boy exiting the store at full speed. I compelled him to stop! he complied. And £253 worth of stolen items were recovered, no arrest was made. Staffs were happy with outcome, and praise the Rangers with great applauses.</p>	


	Report Type: Street Cleanliness
<p>Commentary</p> <p>11.06.2025 09:02:04 Location: Metcalf Way</p> <p>whilst on patrol rubbish has been left on the floor</p> <p>Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	

	Report Type: Street Cleanliness
<p>Commentary</p> <p>11.06.2025 09:04:25 Location: Metcalf Way</p> <p>whilst on patrol on Metcalf way rubbish has been left on the road old clothes.</p>	


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	Report Type: Street Cleanliness / Fly Tipping	
<p>Commentary</p> <p>11.06.2025 09:50:17 Location: Crompton Way</p> <p>whilst on a patrol of green lane subway fly tipping has taken place in the bushes next to the subway</p>		


	Report Type Street Cleanliness	
<p>Commentary</p> <p>11.06.2025 10:31:00 Location: Gatwick Road</p> <p>Damaged drain cover located at the above business location,see attachment below.</p> <p>Escalated Crawley Council (https://crawley.gov.uk/council-information/west-sussex-county-council)</p>		

	Report Type: Signage	
<p>Commentary</p> <p>11.06.2025 11:18:21 Location: Gatwick Road</p> <p>Flag sign on lamp post removed at the above business location.</p>		


	Report Type: Crime / Recovery	
<p>Commentary</p> <p>11.06.2025 12:42:47 Shops B&M Recovery £1 - £100</p> <p>Details £75 worth of stolen items recovered for the above business mentioned, no arrest was made.</p>		


	Report Type: Crime / Recovery	
<p>Commentary</p> <p>11.06.2025 12:54:29</p> <p>Shops Tk Maxx Recovery £1 - £100</p> <p>Details £55.94 was recovered for the above business location mentioned,no arrest was made.</p>		

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	Report Type: Crime / Recovery
<p>Commentary</p> <p>11.06.2025 16:47:25 Shops Tk Maxx Recovery £100 - £1000</p> <p>Details £639 was recovered from X2 female who was staging stuff inside the store, no arrest was made.</p>	

	Report Type: Parking
<p>Commentary</p> <p>14.06.2025 10:17:28 Location: Metcalf Way</p> <p>Abandoned vehicle located at the above business location.</p>	


	Report Type: Parking
<p>Commentary</p> <p>14.06.2025 11:49:52 Location: Whittle Way</p> <p>Abandoned and Untax vehicle located at the above business location.</p>	


	Report Type: Parking
<p>Commentary</p> <p>14.06.2025 11:54:53 Location: James Watt Way</p> <p>Abandoned vehicle located at the above business location.</p>	

	Report Type: Parking
<p>Commentary</p> <p>County Oak Way</p> <p>Abandoned vehicle with black - out rear window, located at the above business location.</p>	

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	Report Type: Traffic issues
<p>Commentary</p> <p>14.06.2025 15:35:27 Location: Manor Royal Road</p> <p>Whilst on patrol,we noticed that some of the road barriers at the above location were blown into the main road.We then stop,and removed them out of the way to prevent any further accidents.</p>	


	Report Type: Parking
<p>Commentary</p> <p>14.06.2025 17:16:15 Location: Crompton Way</p> <p>Abandoned vehicle's located at the above business location.</p>	


	Report Type: Damaged verge
<p>Commentary</p> <p>. 15.06.2025 10:39:47 Location: Newton Road</p> <p>Damaged Verge located at the above business location,see attachment.</p>	

	Report Type: Parking
<p>Commentary</p> <p>15.06.2025 10:46:43 Location: Kelvin Lane</p> <p>Abandoned vehicle located at the above business location.</p>	


	Report Type: Parking
<p>Commentary</p> <p>15.06.2025 10:48:57 Location: Newton Road</p> <p>Located at the above location.</p>	

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	Report Type: Broken Signs
<p>Commentary</p> <p>15.06.2025 11:32:38 Location: Manor Royal Road</p> <p>Damaged signs located at the above business location.</p>	



	Report Type: Parking
<p>Commentary</p> <p>15.06.2025 11:49:55 Location: Crompton Way</p> <p>Abandoned vehicle's located at the above business location</p>	

	Report Type: Parking
<p>Commentary</p> <p>15.06.2025 18:23:49 Location: Cobham Way</p> <p>Abandoned vehicle located in above location mentioned.</p>	


	Report Type: Damaged Sign
<p>Commentary</p> <p>15.06.2025 19:02:43 Location: James Watt Way</p> <p>Falling sign located in the above business location.</p>	


	Report Type: Anti – Social Behaviour
<p>Commentary</p> <p>19.06.2025 18:23:24 Locations County Oak Retail Park Type Anti social behaviour</p> <p>Details called to currys as a customer is getting angry as he can't get a refund as I arrived he looked at me and left the item and left the store. I had no further input</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

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	Report Type: Parking
<p>Commentary</p> <p>20.06.2025 11:50:57 Locations County Oak Retail Park Type Parking</p> <p>Details whilst on a patrol of county oak car park I came across a car which has blocked in 3 cars as you can see from the pictures it's not a parking space rear window is open, looks like it's a taxi no sign of the owner, at the moment no one needs to get out from the spaces it's blocked.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	 


	Report Type: Crime
<p>Commentary</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details a call came out over the radio saying 2 shop lifters were on the park being watched by all stores, the male and female got to Curry's the female stayed outside for a bit while the male was inside the store knew about them as they could hear the radio, they had staff around him and he still managed to steal a mouse value unknown, he then left the store with 5 members off staff around him and did not attempt to stop him, I followed and got threatened to be run over and offered to a bush what ever that meant to me that meant violence towards myself, I followed at a distance and gave commentary over to the 999 call handler at this point I gave descriptions of both half cast male with dreads blue shorts blue top like a shell suit, the female half cast cream shorts black sleeveless top, they eventually made off gave me the slip. I told the call handler this and the police unit that arrived of the last known direction, officer EB 532 reference number 0948200524</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Parking
<p>Commentary</p> <p>21.06.2025 10:34:10 Location: Crompton Way</p> <p>Abandoned vehicle located at the above business location.</p>	


	Report Type: Parking
<p>Commentary</p> <p>21.06.2025 11:06:11 Location: Woolborough Lane</p> <p>Abandoned vehicle located in places in the above business location</p>	


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	Report Type: Anti- Social Behaviour
<p>Commentary</p> <p>22.06.2025 10:13:43 Location: London Road</p> <p>Looks like a rubbish bin was set alight at the following location (Bus Stop) on London Road - Opposite (Tesco)</p>	


	Report Type: Parking
<p>Commentary</p> <p>22.06.2025 10:48:47 Location: Kelvin Lane</p> <p>I can confirmed that there are people dwelling inside this van. Whilst on foot patrol, I noticed the side window was opened maybe because of heat. I could see a dressing table inside the van, looking like what you would found in some one bedroom flat, Inside looks like a proper bedsit.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


	Report Type: Parking
<p>Commentary</p> <p>22.06.2025 11:15:51 Location: Napier Way</p> <p>Several abandoned vehicles located at the above business location.</p>	

	Report Type: Parking
<p>Commentary</p> <p>22.06.2025 16:48:57 Location: Metcalf Way</p> <p>Abandoned vehicles</p>	

	Report Type: Parking
<p>Commentary</p> <p>22.06.2025 18:49:06 Location: James Watt Way</p> <p>Abandoned vehicles</p>	

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	Report Type: Street Cleanliness
Commentary 22.06.2025 19:18:10 Location: Kelvin Lane Litter or Dirt	 

	Report Type: Street Cleanliness
Commentary 25.06.2025 11:05:32 Location: Rutherford Way Litter or Dirt Escalated BID (Steve@manorroyal.org)	



	Report Type: Graffiti
Commentary 26.06.2025 11:01:49 Location: Fleming Way Escalated Blue Light Security (steve@bluelightgroup.uk)	

	Report Type: Damaged verges
Commentary 26.06.2025 11:10:29 Location: Newton Road Damaged verges	 

	Report Type: Parking
Commentary 26.06.2025 11:45:27 Location: Napier Way Abandoned vehicles	 

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	Report Type: Crime
<p>Commentary</p> <p>26.06.2025 19:41:23 Locations County Oak Retail Park Type Crime</p> <p>Details A Radio called was transmitted, regarding 3 teenagers all IC1, x1 male / X2 female. Whom according to the (B&M) security had left the store with unpaid items. Apparently they were challenged, but they exchanged a few unpleasant words with the security officer before they managed to leg it into the Metcalf Park. Efforts were made to apprehend them, but was unsuccessful.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Parking
<p>Commentary</p> <p>27.06.2025 16:05:55 Location: James Watt Way</p> <p>Abandoned vehicles</p>	
	 

	Report Type: Crime
<p>Commentary</p> <p>28.06.2025 16:28:50 Locations County Oak Retail Park Type Crime</p> <p>Details called to county oak retail park by the security officer from B&M as I arrived there was an altercation between 2 females and 2 males over a parking space, I was informed that the larger male had assaulted the female by grabbing her, as I approached the female I asked if she wanted the police involved to which she said yes, so I called them on 999, I then told the operator what I had been told and they got police on route to my location, the 2 males are still in B&M and the police are waiting. EA 434 and EB 077 the police are waiting, a follow on report will follow.</p> <p>Escalated Emergency (999)</p>	

	Report Type: Dangerous/Antisocial Driving
<p>Commentary</p> <p>29.06.2025 12:03:52</p> <p>Locations Crompton Way Type Dangerous/Antisocial Driving</p> <p>Details whilst on a patrol of Crompton way I have come across more skid marks from antisocial driving, this must of happened last night Saturday 28th as this road was clear when last driven on, I will be checking with WBC as they have CCTV that point up this road the pics don't come out well but there are many marks on the road. also on Crompton fields the red ford escort in the pic has brand new tyres this car has been spotted before causing nuisance around the area.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	
	   

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